

How to use Garner

Garner makes it easy to get the best medical care

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Create a Garner account

You can create your free account in three ways:

1. Go to the Garner website: getgarner.com/signup
2. Call the Garner concierge team at **866-761-9586** for one-on-one assistance to walk you through the signup process
3. Download the app by scanning the QR code on the right



2

Reach out to Garner before your visit

Before you visit a doctor, first reach out to Garner to receive a recommendation, or check to make sure they are covered.

1. Call a live Garner concierge team member at **866-761-9586**
2. Chat with a concierge rep in the mobile app or on the website
3. Search the mobile app or website for a list of high-quality doctors and facilities

Reminder: You must see a Garner recommended doctor or facility for your care to be covered.

3

Submit your medical bill to Garner

After you see the Garner recommended doctor, take a photo of your medical bill/EOB or receipt and submit it to Garner. Garner can either pay your bill to the provider directly or reimburse you with a mailed check.